

FO Submission of digital system for technical inspection



Notice: All information are mandatory. Further processing will be delayed in case of missing information. We charge a service fee of EUR 140.00 (net, EX WORKS Riesa) for the technical inspection and error analysis of your submitted digital system, regardless of the results of the inspection.

By accepting the cost estimate, which we will issue after the inspection, to fix the occurred error or damage, the service fee will be waived and costs will be charged by the actual expenses. Please note that you should save your patient recordings / data before sending in your digital system. As a client, you are responsible for collecting and securing all necessary data.

We kindly ask you to contact us via phone +49 (0) 35 25 – 51 24 59 in advance, so we might be able to fix the problem remotely.

For the time your digital system is not available for you, we are happy to assist with a loaner unit.

Just contact us!

GIERTH X-RAY international GmbH - Am Südspeicher 4; D-01587 Riesa (GERMANY) / info@giertth-x-ray.de

1. General Data		
Customer / Practice (customer number):	<input type="text"/>	
Distribution partner:	<input type="text"/>	
Contact person:	<input type="text"/>	
E-Mail address:	<input type="text"/>	
Telephone number / Mobile number:	<input type="text"/>	
Type of digital system / Serial number:	<input type="text"/>	
Valid warranty contract with GIERTH?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
2. Error description (Please tick as appropriate!)	YES	NO
Did the error occur one time only?	<input type="checkbox"/>	<input type="checkbox"/>
Does the error occur regularly / always?	<input type="checkbox"/>	<input type="checkbox"/>
When did the error occur the first time?	<input type="text"/>	
Error / damage due to external influences? (e.g. horse kick)	<input type="checkbox"/>	<input type="checkbox"/>
Will this damage likely to be handled by someone's insurance?	<input type="checkbox"/>	<input type="checkbox"/>
Does the error occur in combination with your X-ray unit?	<input type="checkbox"/>	<input type="checkbox"/>
If so, who is the manufacturer of your X-ray unit?	<input type="checkbox"/> GIERTH	<input type="checkbox"/> Other
What type of X-ray unit are you working with?	<input type="text"/>	
What type of Flat Panel Detector are you working with?	<input type="text"/>	
Has an error by the X-ray unit been excluded yet?	<input type="checkbox"/>	<input type="checkbox"/>
3. Please describe the error / damage shortly and clearly!		
<i>e.g. Where and under which conditions did the error / damage occur / happen?</i>		
<input style="height: 150px;" type="text"/>		

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4. Check list for the submission of a digital system for technical inspection	YES
Laptop (incl. power adapter)	<input type="checkbox"/>
Flat Panel Detector (incl. connecting cable, if available) incl. batteries	<input type="checkbox"/>
Possibly connection cable DR / Trigger cable	<input type="checkbox"/>
Power cable	<input type="checkbox"/>
Additional technical supplies	<input type="checkbox"/>

When sending in your devices, please ensure that the outer packaging is suitable and stable for transportation and that the interior space around the goods is adequately padded on all sides.

We recommend that you insure the goods against transport damage for the value of the goods. If a repair is more complex and cost-intensive or no longer possible due to possible transport damage, the costs will be borne by you.

I agree that the distribution partner, mentioned above, will take care of the processing of this submission.

I hereby acknowledge that the fee of EUR 140.00 (net, EXW Riesa) for the inspection of the X-ray unit will incur, regardless of the result of the inspection.

Place and date

Signature and stamp